

Membership Information	
Membership General Information	<p>Membership at Fort William Golf & Country Club (FWGCC) is continuous until such time as the member provides notice of resignation in writing, or such time when the member no longer meets the eligibility requirements of the membership.</p> <p>The applicant agrees to allow the FWGCC use of their personal information provided solely for purposes related to the normal administration of the club, per our Privacy Policy.</p> <p>All memberships must be paid in full before playing as a Member.</p>
Membership Cancellations	<p>All cancellation/refund requests must be submitted in writing.</p> <ul style="list-style-type: none"> • Requests received prior to May 1st will receive a full refund. • Requests received before July 15th will receive a 50% refund to be applied against a renewal of the next season's membership fee (Request must be accompanied by a Medical Certificate.) • For requests received as of July 15th, no refund will be issued • The member can make a request directly to the Board of Directors for consideration <p>Fall promotion memberships cancelled prior to the beginning of the golf season will lose the 50% Fall payment, up to a maximum of \$1000.</p>
General Payment Information	<p>The FWGCC will charge the credit card on file for payment of the applicant's Membership dues, Additional Services fees, Capital Improvement Fee & monthly House Account charges unless otherwise advised. Members must advise the Office of any credit card changes or expiration date changes.</p> <ul style="list-style-type: none"> • Requests for changes in type of membership or current fee-payment option for the upcoming season must be provided in writing and before selected payment option date in order to avoid unwanted charges • Cancellation of existing Additional Services for the upcoming season must be provided to the Office in writing prior to selected payment option date in order to avoid unwanted charges <ul style="list-style-type: none"> ○ Addition of existing Additional Services for the upcoming season can be provided to the Office in writing at any time for processing
Membership Payment Options	<p>Membership Payment options are:</p> <ul style="list-style-type: none"> • Pay in full (Note: for applications received before November 1st payment will be processed the first week of November.) • Pay in 6 equal installments from November to April (if application received before November 1st) <ul style="list-style-type: none"> ○ Installments are processed on or about the 20th of the month <ul style="list-style-type: none"> ▪ Note: Payment for any Additional Services will be added to the April installment payment • Pay in full April 20th (if application received before April 15th) <ul style="list-style-type: none"> ○ FWGCC requires up to 2 business days to process applications after April 15th; membership confirmation will be sent <p>Membership is confirmed with an email from the FWGCC.</p>

Additional Services	<p>Additional Services include: lockers, seasonal power cart seats, and club storage (when not included in membership type) that can be added to a membership.</p> <ul style="list-style-type: none"> • Additional Service fees are charged to the member’s House account; but are not applicable to the F&B <i>Minimum Charge Amount</i>. <ul style="list-style-type: none"> ○ Payments are processed when membership payment is processed; or added to the April 20th payment - for those members in the 6-month installment plan; or upon receipt of request for addition of a service ○ Member riders on a cart, who have not purchased an annual cart seat rental, will be required to pay the daily member cart seat rental fee
Capital Improvement Fees	<p>Full playing members (incl. Intermediate Members) are required to support the annual <i>Capital Improvement Program</i> in the amount of \$175.00/annually.</p> <ul style="list-style-type: none"> • Capital Improvement Fees, if applicable, are a single charge to the member’s House account in May; or upon receipt of application, if received after May 30th • This charge is not applied to the F&B <i>Minimum Charge Amount</i>
Golf Service Charges	<p>Golf Service charges include: daily member carts seat charges, daily guest charges, and rounds of golf not included in a membership type (i.e. House and Tuesday Ladies).</p> <ul style="list-style-type: none"> • Services not paid for at the Pro Shop are charged to the Member’s House account • These charges are not applied to the F&B <i>Minimum Charge Amount</i>
Craig Morton Golf Services	<p>Purchases from <i>Craig Morton Golf Services</i> (e.g. clothing, shoes, balls) cannot be charged to the member’s House account.</p> <ul style="list-style-type: none"> • Purchases are to be paid directly in the Pro Shop
Tee Time Restrictions	<p>Tee time Blocked Periods include:</p> <ul style="list-style-type: none"> • Men cannot tee off between 8:30 -11:00 am and between 3:00-5:30 pm on Tuesdays • Ladies cannot tee off between 12:00 pm - 6:00 pm on Wednesdays <p>Other restrictions as per the <i>Fee Schedule</i>.</p>
House accounts	<p>House accounts are created for all membership types, with the exception of Junior members.</p> <ul style="list-style-type: none"> • Each member is provided a Membership account number which is only to be used by the assigned individual <ul style="list-style-type: none"> ○ Name and account number must be provided to FWGCC staff for any services provided or items purchased • Capital Improvement Fees, Ancillary Membership Service fees, Food & Beverage Charges, and Golf Service charges are seen on a member’s House account • All members must pay their outstanding House account balance each month and any time their credit limit is exceeded
Food & Beverage Charges	<p>Food and beverages that are charged on account are automatically assigned a 15% gratuity charge.</p> <ul style="list-style-type: none"> • If you pay for any F&B purchases with cash or a credit card, give your account number so you can still collect loyalty points and credit towards your F&B <i>Minimum Charge Amount</i>

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Food & Beverage Minimum Charge Amounts	<p>All members (excluding Young Adults, Juniors, Tuesday Ladies and House) will be required to support a House account and spend a defined Food & Beverage (F&B) <i>Minimum Charge Amount</i> each golf season, between opening day and September 30th close of business.</p> <ul style="list-style-type: none"> • Items included are: beverages and food purchased from the Tap N' Grill Lounge and beverage cart, beverages from the Banquet area, and meals purchased as part of the Club Invitational Tournament or Club Member Tournaments/Social Events • Items <u>not</u> included are: taxes; gratuities, and meals or beverages part of private events or tournaments <p>Any deficit to the F&B <i>Minimum Charge Amount</i> will be billed to the member's House account in October.</p>
House Account Statements	<p>Although each individual has an account number and their charges are posted to them - the charges are only seen on the account designated the 'Family'/Corporate account.</p> <p>Only one statement is sent per membership - on or about the 1st of the month.</p> <ul style="list-style-type: none"> • Any discrepancies are to be reported to Office
House Account Payments	<p>House account payments will be processed to the card on file each month, on or about the 4th of the month (e.g. processed on July 4th for the balance as of June 30th); <u>and</u> for the full account balance any time the account exceeds its credit limit.</p> <ul style="list-style-type: none"> • The payment for the October House account balance will be processed on or about October 30th • Members with unpaid balances beyond 2 payment cycles may have their Club privileges suspended
Loyalty Points	<p>Loyalty points are earned on a 1:1 ratio – 1 loyalty point for every \$1 of Food & Beverage charges (excluding HST, gratuities, and food and beverages as part of private events or tournaments).</p> <ul style="list-style-type: none"> • Once a member (or couple Family account) has earned 500 points, a <i>Member Rewards 18-Hole Golf</i> pass is provided <ul style="list-style-type: none"> ○ Passes have an expiry date
Insurance Statement	<p>Fort William Golf and Country Club (FWGCC) is not responsible for items lost, stolen or damaged while members and their guests are on/use the premises</p>
Code of Conduct	<p>All members and their guests must abide by the FWGCC's <i>*Code of Conduct Policy</i>. *Available online.</p>

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